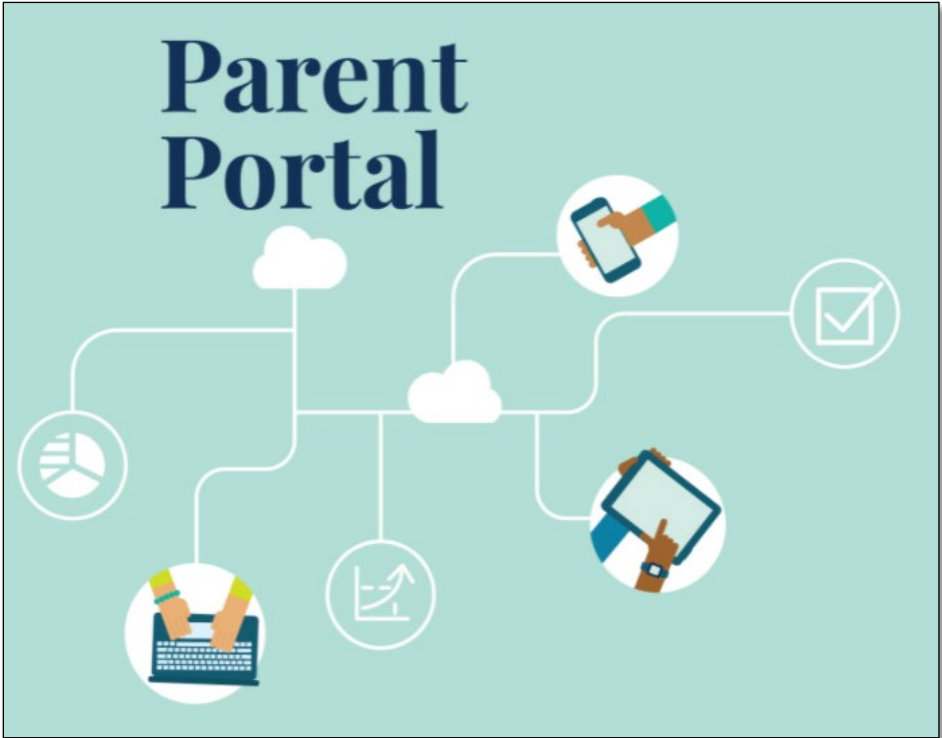
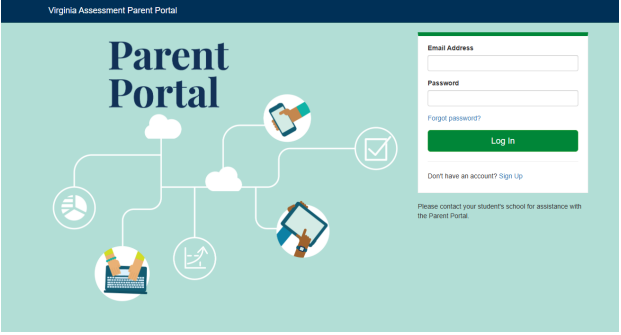
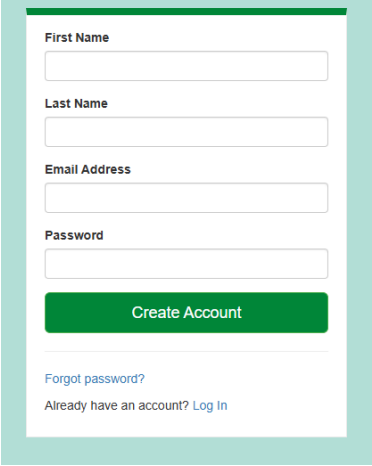
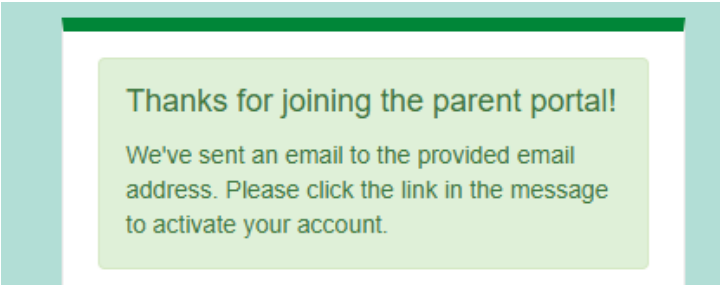

VIRGINIA ASSESSMENT: PARENT PORTAL

User's Guide

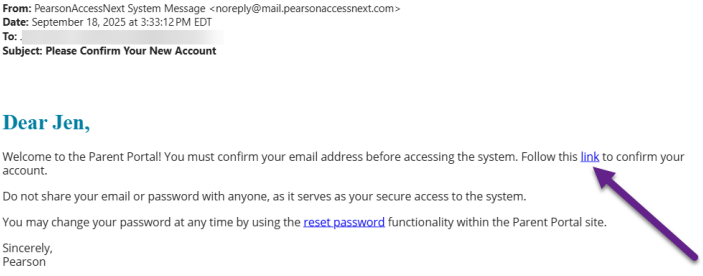


JANUARY 27, 2026

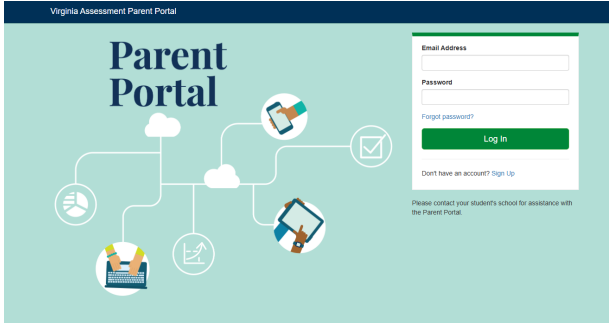
1-Create an Account

Step	Visual Aid
<p>Using a computer or mobile device, go to va-results.pearsonaccessnext.com and select the Sign Up link.</p>	
<p>When prompted on the next screen, enter your first name, last name, email address, and a password.</p> <p>Password requirements:</p> <ul style="list-style-type: none"> • Minimum 8 characters • At least one upper case letter • At least one lower case letter • At least one number <p>Be sure your email address is entered correctly before proceeding. Select Create Account.</p>	
<p>After you select Create Account, you will see this message on your screen:</p> <p>A system-generated email from “noreply@mail.pearsonaccessnext.com” will be sent to the email address you entered. This email will contain a link to confirm and activate your account for the Parent Portal. Your account will not be activated until it is confirmed.</p> <p>If you have a problem creating an account, click here or go to the Troubleshooting section on page 5.</p>	

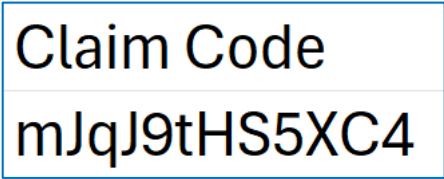
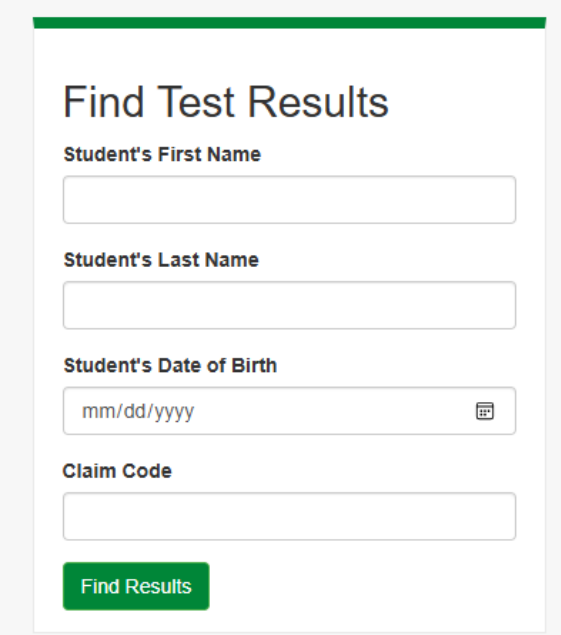
2-Confirm Your Account

Step	Visual Aid
<p>Access the email account you used to create your Parent Portal account.</p>	<p>From: PearsonAccessNext System Message <noreply@mail.pearsonaccessnext.com> Date: September 18, 2025 at 3:33:12 PM EDT To: . Subject: Please Confirm Your New Account</p> <p>Dear Jen,</p> <p>Welcome to the Parent Portal! You must confirm your email address before accessing the system. Follow this link to confirm your account.</p> <p>Do not share your email or password with anyone, as it serves as your secure access to the system.</p> <p>You may change your password at any time by using the reset password functionality within the Parent Portal site.</p> <p>Sincerely, Pearson</p> 
<p>Find the “Please Confirm Your New Account” email from noreply@mail.pearsonaccessnext.com. Be sure your email settings will allow future emails from this address to prevent them from being filtered to a Spam or Junk folder.</p> <p>If you did not receive the email, click <here> or go to the Troubleshooting section on page 5.</p>	
<p>Select the confirmation link (see arrow) within the email to activate your Parent Portal account and return to the Login page.</p>	

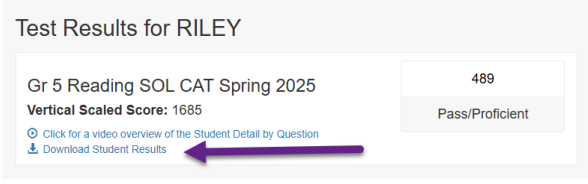
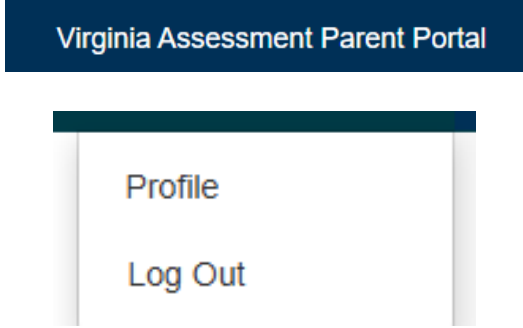
3-Log In to Your Account

Step	Visual Aid
<p>Go to va-results.pearsonaccessnext.com.</p>	
<p>Enter your confirmed Email Address and Password.</p>	
<p>Select Log In. Upon successful login, you should see the “Virginia Assessment Parent Portal” webpage.</p>	
<p>If you have problems logging in, click <here> or visit the Troubleshooting section on page 5.</p>	

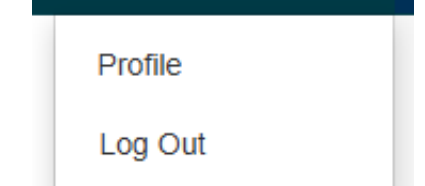
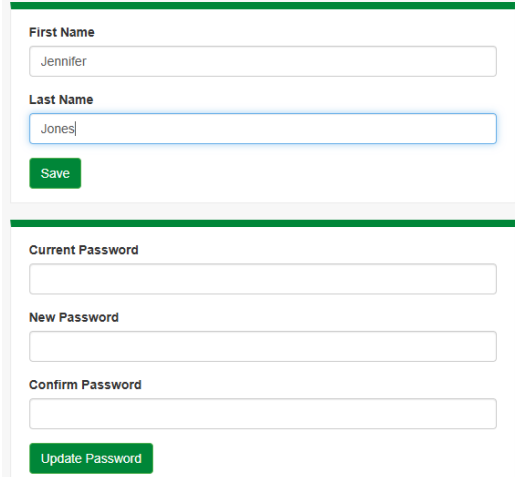
4-Add a Claim Code

Step	Visual Aid
<p>Your school division will provide the Claim Code needed to “claim” information about your child’s test results. Locate the Claim Code provided by your child’s school. Please note the Claim Code contains numbers, letters, and is case sensitive. Enter it exactly as it appears.</p> <p>If you don’t have a claim code ready, click <here> or visit the Troubleshooting section on page 5.</p>	
<p>Enter your child’s first name, last name, date of birth, and Claim Code in the appropriate fields in the “Find Test Results” section of your Parent Portal account.</p> <p>Select Find Results. Your child’s name and test results should appear on the screen.</p> <p>If you receive the message “No Results Found,” click <here> or visit the Troubleshooting section on page 5.</p>	

5-View Results

Step	Visual Aid
<p>Under “My Student’s Test Results,” review the results of your child’s test(s).</p> <p>Select “Download Student Results” to view a report of your child’s test.</p>	
<p>When you have finished viewing the results for your child:</p> <p>Select the Virginia Assessment Parent Portal title or the Back button in your browser to return to the main screen. This will allow you to enter the student information and Claim Code for another child, if applicable.</p> <p>OR</p> <p>Select your email address in the upper right corner of the screen to access a drop-down menu that allows you to log out.</p>	

6-Changing Your Account Profile

Step	Visual Aid
<p>If at any time after successfully logging in you wish to edit the name or password associated with your account, select your email address in the upper right corner of the screen, and select Profile from the drop-down menu.</p>	
<p>On the next screen, enter any changes to your name(s) and/or password in the appropriate fields, and then select Save and/or Update Password.</p> <p><u>Note:</u> You cannot change the email associated with your Parent Portal account. If you no longer have access to the email address used to create your account, you will need to create a new account.</p>	

7-Troubleshooting

Issue	Resolution
I received a message indicating my email address is already in use for an existing account.	You may have already created an account for the Parent Portal. Try logging in. If needed, use the Forgot password? link on the login page.
I did not receive the initial email to confirm my account.	Try these steps in the following order: <ol style="list-style-type: none"> 1. Check your Spam or Junk folders. 2. Try creating a new user account with the same email address again. If you receive a success message, this may indicate the account was not created or the email was entered incorrectly. 3. Add noreply@mail.pearsonaccessnext.com to your address book.
I received an "Account Not Verified" message when trying to log in.	You need to confirm your account by following the link sent in the initial email. Use the link in the email you received to confirm your account, and log in again. <u>Note:</u> If you still see the "Account Not Verified" screen, log out and log back in again.
I received a "Supplied credentials are invalid. Email address or password was incorrect." message when trying to log in.	Try these steps: <ol style="list-style-type: none"> 1. Click on the "Forgot Password" link on the login screen. When you receive the email, reset your password and try to log in again. 2. If you are unsuccessful in resetting your password, try creating a new user account. The email address could have been mistyped when attempting to create your account or the account may not have been created.
I forgot my password.	Select the "Forgot Password?" link on the login page. You will be prompted to enter your email address, and a new system-generated email will be immediately sent to you with a link to reset your password. Please use the link in the most recent email and do not use a previous password.
I received a "Student Results Not Found" message.	Verify that the first name, last name, date of birth, and Claim Code match what your child's school provided. If problems still exist, please reach out to your child's school/division.